

## **Strong Hospital Operating Room Communications**

### **Business Situation**

All communication from operating room staff funneled through the nursing control station. This sometimes caused delays in obtaining needed materials or support. As part of an overall renovation of the facility it was important to upgrade the communications options from this area.

### **Action**

The first step was to work with doctors, hospital staff, and other departments at the medical center to clarify the requirements. Once this was completed equipment was specified and purchased to provide the necessary capability. HPA worked closely with facility engineers to coordinate the installation and testing around the schedule of a functioning surgical unit.

### **Results**

Members of the surgical department can now communicate hands-free with any support function through out the medical center.